

### **Pearson's Price Challenge Terms and Conditions**

1. We will offer to quote you 2 prices; the first will include all the usual Pearson's TV after sales privileges. The second will be subject to our distance selling regulations as follows:
  - 1.1. Charges will be applied the same as the website we are quoting against for delivery, installation, credit card charges, rubbish removal if required.
  - 1.2. After sales call outs will not be free of charge if you have any problems with your item. Small items must be returned in original packaging to the store or for large contact the manufacturer's customer service dept.
2. Competitor comparisons are against new boxed items that are in stock.
3. Customers have a 7 day 'cooling off' period from the day in which the goods are received, in which the order can be cancelled and a refund claimed. Customers must inform us in writing – by letter, fax or email of their wish to cancel and the item must be in its original intact packaging otherwise it will be subject to a 10% fee.
4. This is a Price Challenge not Price Match promise so we reserve the right not to match or beat prices where it is not financially viable for us to do so.
5. This offer is for a trial period only and can be withdrawn at anytime.